

Joining your virtual telehealth visit

Before your visit:

- **3 days** before your visit you will receive your registration paperwork from Phreesia to verify your demographics information, sign consent forms and update any relevant information
- You will be asked to provide your preferred phone number and email address
This is an important step to ensure you receive the link for your telehealth visit

You are scheduled for a virtual telehealth appointment.

We want to ensure you have all of the necessary information to begin your appointment on time, and that you understand what to expect. Prior to your appointment, you will be sent an email that contains a link to access your virtual telehealth session.

In case any issues arise, a member of our staff will contact you at your preferred phone number and/or email address.

Enter your preferred phone number for your upcoming telehealth appointment*

(555) 555-5555

Enter your preferred email address for your upcoming telehealth appointment*

name@email.com

Thank you for entering your preferred phone number and email address. If we do not see you begin your virtual visit on time, someone will contact you. To prepare for your virtual telehealth appointment:

- Make sure you are in a private and comfortable location at least 10 minutes prior to your scheduled appointment time
- Ensure you have access to your cell phone and an internet connection

You will receive an email and/or text message with instructions to enter your virtual telehealth session.

We look forward to speaking with you soon.

[Continue](#)

At the time of your visit:

- **15 minutes** before your appointment you will receive an email and/or text from Phreesia to check in and receive the link for your telehealth visit
- After clicking **“Start Telehealth Session”** you be asked to verify details of your appointment and will be placed in the virtual waiting room until the provider starts the session

Thank you!

Virtual Visit

Please click on the link below to launch your telehealth session.

[Start Telehealth Session](#)

In case you close your web browser, a copy of these instructions have also been emailed to you.

Get ready for your visit with

Person CWCSevenHills on Thursday at 3:30 pm

What is your full name?

- Type your name -

Are you the patient?

Yes, I am the patient

By joining the telehealth encounter, I agree to the othersofidhealth Terms of Use and Informed Patient Consent.

Click Allow when your browser asks for access to your camera and microphone.

[Next](#)

Browser Requirements:

athenaTelehealth works on desktop and mobile via web browser. Browser requirements include:

Desktop

- Google Chrome (latest three versions), for macOS and Windows
- Microsoft Edge (chromium-based, version 79 and later), for Windows
- Safari (version 12+) on macOS
- Firefox (latest three versions), for macOS and Windows

Mobile

- Google Chrome on android (latest three versions)
- Safari on iOS 12+ (This feature doesn't support other browsers such as Chrome on iOS)