



For Immediate Release

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St. Vincent Health receives 2022 Press Ganey Human Experience Guardian of Excellence Award®

St. Vincent Health is recognized as a leader in the healthcare industry

LEADVILLE COLO (February 8, 2023) – St. Vincent Health today announced that it has been named a 2022 Human Experience (HX) Guardian of Excellence Award® winner by Press Ganey, the global leader in healthcare experience solutions and services. This award is part of Press Ganey’s annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.

As a winner of the Press Ganey HX Guardian of Excellence Award®, St. Vincent Health is in the top 5% of healthcare providers in delivering patient experience in the last year. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

“By putting their patients and workforce first each and every day, St. Vincent Health is demonstrating their unwavering commitment to their employees and to the communities they serve,” said Patrick T. Ryan, chairman and chief executive officer, Press Ganey. “The caregivers at St. Vincent Health have inspired us with the compassion, empathy and human connection they bring to the clinical healthcare setting. We are honored to partner with them as we celebrate their achievement.”

“The team members that serve our emergency department represent the finest in healthcare, from the emergency physicians, nursing staff, ambulance crews, and lab, imaging, patient access and environmental services teams. They make us proud every day,” said Interim CEO, John Gardner.

To learn more about St. Vincent Health, visit www.StVincent.Health.

About Press Ganey

Press Ganey, the leading Human Experience (HX) healthcare performance improvement company, offers an integrated suite of solutions that address safety, clinical excellence, patient experience and workforce engagement. The company works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care. Press Ganey is a PG Forsta company.

About St. Vincent Health

The mission of St. Vincent Hospital is: Delivering excellent healthcare to our community with dedication, honesty, and compassion.

Nestled at 10,152 feet of elevation in the Rocky Mountains of Colorado, St. Vincent Hospital serves the rural area of Lake County and North America's highest city of Leadville, Colorado.

In 1879 the Sisters of Charity of Leavenworth, Kansas opened Leadville's hospital to care for the hardscrabble miners that were drawn to the community. Now celebrating over 140 years, St. Vincent Hospital continues the tradition of caring for the residents and visitors of Lake County and surrounding areas in our new state-of-the-art hospital.

In September 2021, the Leadville and Lake County community celebrated the opening of their newly constructed hospital. This new Leadville hospital means residents experience less travel to hospitals and specialists in other regions of Colorado, or elsewhere, for specialty and surgical services. Patients can be cared for in their hometown by highly-skilled healthcare professionals, in a state-of-the-art facility.

Today St. Vincent Health's services include, ambulance (EMS), acute care, emergency department, family medicine and visiting specialists, outpatient surgical services, in patient care and swing bed, imaging, laboratory, physical therapy, occupational health, speech therapy and wound care.

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